

Information Systems and Technology Center

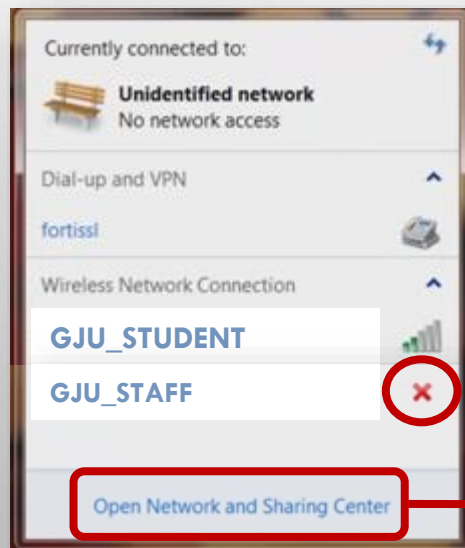
Technical Support FAQs

Fixing wireless connection errors with a red X



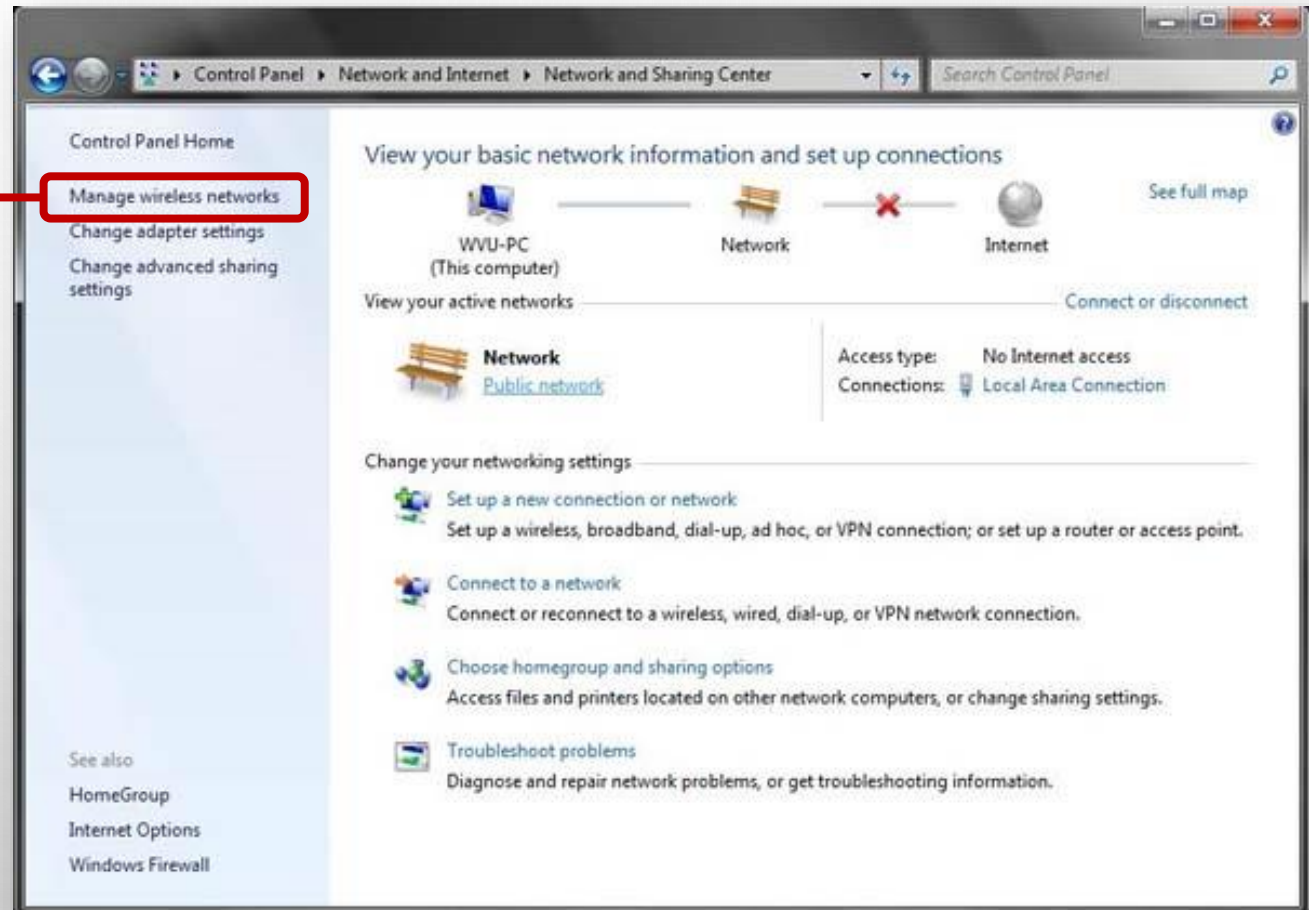
Dear beloved employee,

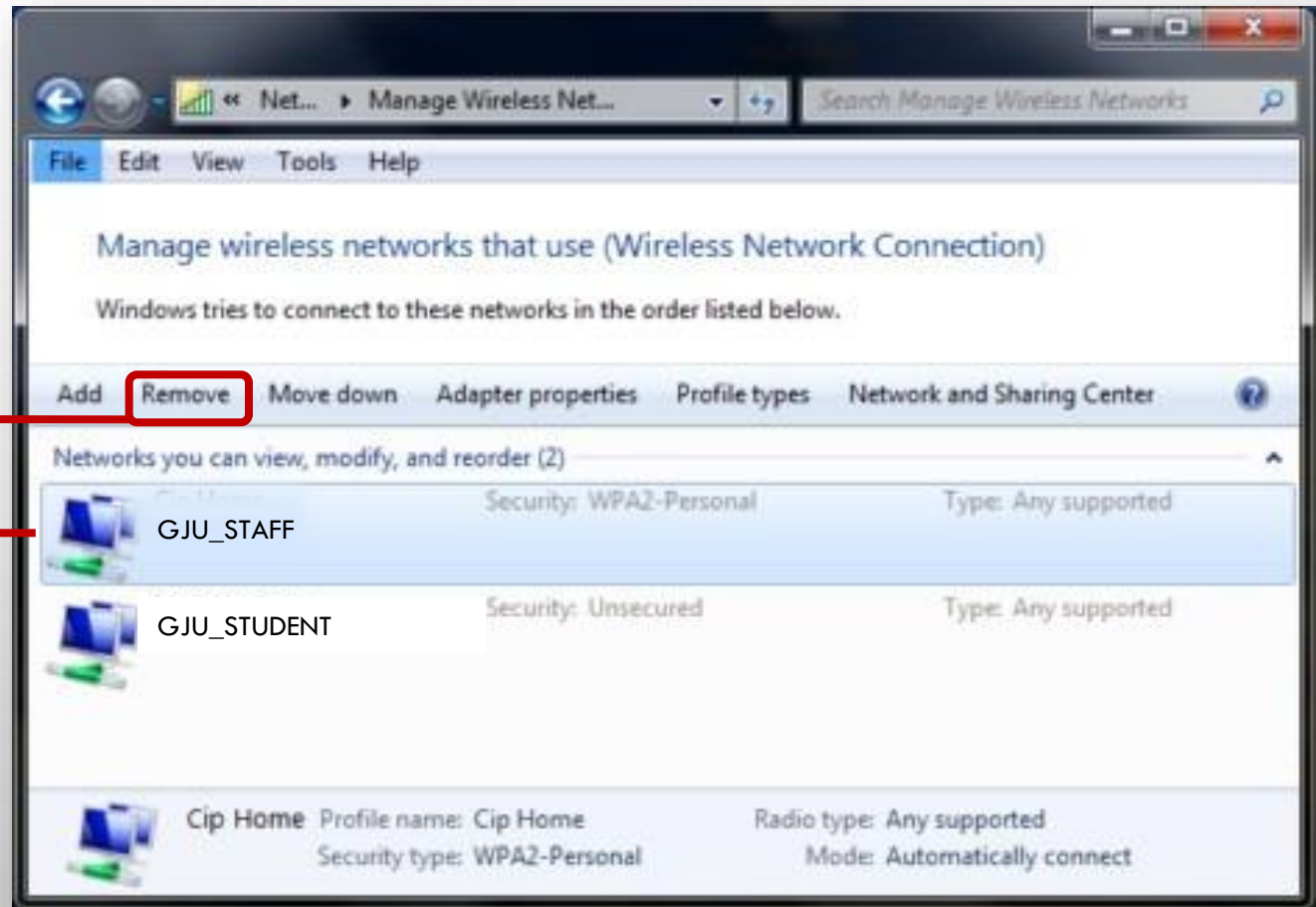
If you notice that there is a red **X** mark beside Wi-Fi name as the figure below, please do the following:



Click on **Open Network and Sharing Center**

Click on **Manage wireless network**





2 Click on **Remove**

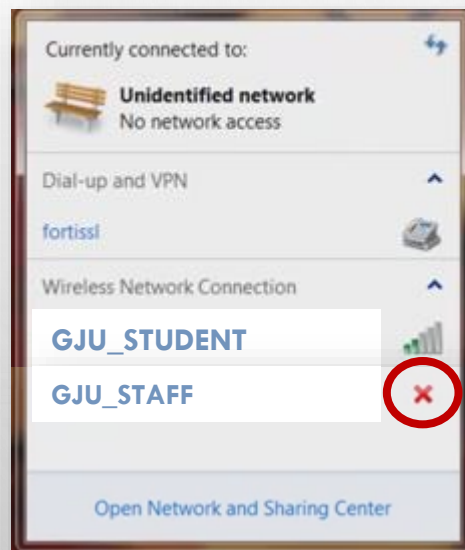
1 Click to highlight the network name

A popup box will appear to verify the network removing

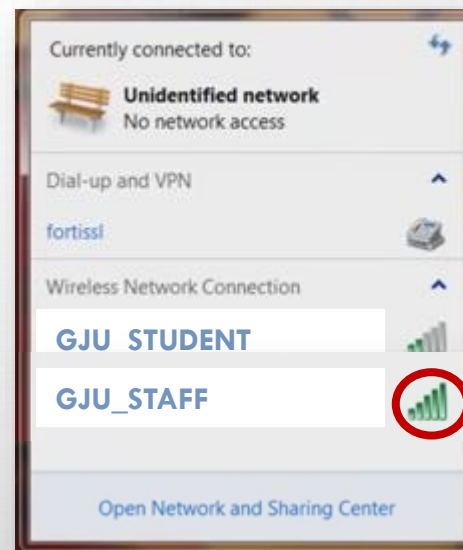


Click on **Yes**

At this stage you will notice that the desired network is without red **X** mark



Before



After



Enter Network Password *



Click on **Connect**

* GJU_STAFF password is GJUstaff
GJU_STUDENT password is GJUstudent

Here we go
Now Connected



Thank you for the follow-up